

WEBSITE PRIVACY POLICY

(Updated July 1, 2009)

This privacy policy identifies the type of information The Chicago Faucet Company, a Geberit company ("Chicago Faucets"), its affiliates and subsidiaries (collectively, "Chicago Faucets") may collect from visitors of the Chicago Faucets website (the "Website") and how Chicago Faucets uses this information. Your use of the Website is also governed by the Terms and Conditions. If you have any questions about this policy or the manner in which Chicago Faucets uses personal information, we encourage you to contact us at webmaster.us@chicagofaucets.com.

Use of Customer Information

Chicago Faucets respects the privacy of its visitors and takes steps to prevent unauthorized disclosure of information to third parties. "Customer Information" includes any and all information received by Chicago Faucets from visitors to the Website. Chicago Faucets may store this information to enable it to fulfill orders or to improve the level of service to its Customers. Unless required by law or by court order, Chicago Faucets will not disclose, share or sell any customer information to any other third party without your prior authorization

Information Collected by Chicago Faucets

A purpose of the Website is to collect information from customers and potential customers for certain products sold by Chicago Faucets. Throughout the Website are forms that request information from you. These forms typically ask for contact information (such as name, mailing address and email address) and Account Management login information required to process your order and ship products to you. The provision of such information by you is entirely voluntary. You may request that we delete any personal information we may have on file at any time by contacting Chicago Faucets. In certain cases, Chicago Faucets, may forward purchasing and shipping information to vendors who ship products or provide services directly to consumers. Notwithstanding, product information created using the Website and submitted to Chicago Faucets is provided on a non-confidential, non-proprietary basis, and may be used by Chicago Faucets as set forth in the Terms of Use Agreement.

IP Address Logging

Chicago Faucets' web servers collect domain names and/or IP addresses of users to measure what pages and features are accessed by our visitors. Chicago Faucets may use software to collect and analyze this information. This information helps us administer the site, improve content and gather broad demographic information for aggregate use. Chicago Faucets may link IP addresses to personally identifiable information submitted to Chicago Faucets. This information is used to verify whether a visitor has opted in to receiving additional information from Chicago Faucets.

Cookies

Chicago Faucets may use cookies or similar files or scripts throughout its website to enhance your convenience in using our Website, to improve search functionality or to hold information that you would otherwise need to re-key. Cookies are text files collected by a user's web browser. If you do not wish to accept cookies from our Website, you may configure your web browser so that it does not accept cookies; however, you may lose certain functions available on our Website.

Changes to Privacy Policy

In the future, Chicago Faucets may offer new and different programs that necessitate a change in this Policy. Chicago Faucets reserves the right to change its privacy policy at any time without prior notice. Any changes to the privacy policy will be posted on this page and will be effective immediately upon posting.

Governing Law and Jurisdiction

This Policy, and Chicago Faucets' collection and use of customer information, shall be governed and interpreted in accordance with the laws of the United States and the State of Illinois. Any disputes arising out of this Policy shall be adjudicated in a court of competent jurisdiction in the Northern District of Illinois.

Governing Language

Any translation of this Policy is done for local requirements and in the event of a dispute between the English and any non-English versions, the English version of this License Agreement shall govern.

Security

We are committed to preventing others from unauthorized access to the personal information you provide to us, and we maintain commercially reasonable procedures and technology designed for this purpose. This Website has reasonable technical and organizational security measures in place to protect the loss, misuse or alteration of information under our control. However, we cannot guarantee that unauthorized third parties will never be able to defeat those security measures. Although we cannot guarantee that our systems are 100% secure 100% of the time, we periodically update and test our technology in order to improve the protection of customer information.

We suggest that you install anti-virus software on your computer and routinely check for viruses, keyloggers, spyware and other programs that may become installed on your computer without your permission. If you believe that you have received a virus from Chicago Faucets, please contact us as soon as possible so that we may take remedial measures to remove the virus.

Choice/Opt Out and Contact Information

You may request copies of or have Chicago Faucets make changes or corrections to personal information in Chicago Faucets' possession by contacting Chicago Faucets at webmaster.us@chicagofaucets.com.

You may opt out of receiving further communications from us or others through any of the following methods:

- Send an email to webmaster.us@chicagofaucets.com
- Send a request by mail to: 2100 S. Clearwater Drive, Des Plaines, IL 60018